



## WAP Notice 03-11-03

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### Customer Consent to Obtain Household Energy Information

The Maryland Department of Housing and Community Development (DHCD) has adopted a new Customer Energy Usage Release Form for use in the Weatherization Assistance Program.

**WHY WE NEED A RELEASE** – For WAP to be successful, DHCD will need to compare energy usage before and after the efficiency improvements. To understand how effective these measures are in reducing energy bills, we will need access to actual energy usage data for homes impacted, as well as data on energy saving measures installed in the homes. This data will allow us to: 1) more accurately identify savings resulting from home energy improvements provided by WAP participating contractors, 2) ensure that installed measures are delivering the expected energy savings, and 3) provide feedback and reports on energy reductions. The U.S. Dept. of Energy (DOE) and our own program research staff will use this data for program evaluation purposes.

**WHEN TO USE THIS RELEASE** – This Customer Consent form must be filled out for every home weatherized, and signed by the account holder(s) for each utility serving the home. Voluntary use by the local weatherization agencies begins immediately. Mandatory use of the form begins January 1, 2012.